Supply Disruptions in US Cardiopulmonary Products

Dear Valued Customer,

We wanted to share the latest update regarding supply disruptions in the US to a number of Cardiopulmonary products including HLS Set Advanced (Cardiohelp disposable), Quadrox-iD Adult and Quadrox-iD Pediatric oxygenators. The main contributor to the disruption is the global demand for the CP products as well as the Coronavirus as of late. There are a number of active improvement projects which are addressing the backlog of orders including the implementation of supply efficiencies through additional resources and production capacities. These alterations are targeting an increase in production capacity by 55% in 2020.

In addition, we will see HLS sets start to flow back into the US market starting the week of February 17 and on a regular basis moving forward. At the current production rate we will reduce the back order level by the close of Q2. Please note that these findings are based on the most recent information and that unforeseen issues may arise which could have a negative effect on the current projections.

We are sorry for the impact this has on your practice and patients.

Best regards,

Eric Honroth
President of North America